

Email Settings for POP, IMAP, and SMTP

USA Boxmail users can access POP, IMAP, and SMTP services through authentication with their username and password. For your security, we require that all users access these services through the secure TLS protocol.

User Access Parameters

You can find details about the access parameters you need to setup your email client below:

We provide the email services and required settings, but we do not provide direct assistance with the configuration of a user's devices and/or email programs.

It is the customer's responsibility to ensure their devices and those of their users are correctly configured to use our services.

If you have difficulty configuring an email client, such as Outlook, please use our feature-rich webmail at <https://webmail.usaboxmail.com>

POP Access	
Username	example: name@yourdomain.com
Password	your password
Hostname or incoming mail server	pop.usaboxmail.com
Port	995
Connection security	TLS

IMAP Access	
Username	name@yourdomain.com
Password	your password
Hostname or incoming	imap.usaboxmail.com

mail server	
Port	993
Connection security	TLS

SMTP Access	
Username	name@yourdomain.com
Password	your password
Hostname or outgoing mail server	smtp.usaboxmail.com
Port	465 (in case of problems, try port 25 or 587 with STARTTLS option)
Connection security	SSL

In most scenarios, we recommend setting your Incoming mail server to use IMAP over POP .

Simultaneous Connections

In order to maintain a high level of service, we place limits on the number of simultaneous connections that a single account can perform from a specific IP address.

- IMAP (50 connections allowed)
- POP (10 connections allowed)

This limitation comes into play when a large number of connections are made by the same username.

Users reaching this limit, will receive an error message in your email client.

Online URL: <https://help.usaboxmail.com/article/email-settings-for-pop-imap-and-smtp.html>