Email Settings for POP, IMAP, and SMTP

USA Boxmail users can access POP, IMAP, and SMTP services through authentication with their username
and password. For your security, we require that all users access these services through the secure TLS protocol.

User Access Parameters

You can find details about the access parameters you need to setup your email client below:

POP Access	
Username	example: name@yourdomain.com
Password	your password
Hostname or incoming mail server	pop.usaboxmail.com
Port	995
Connection security	TLS

IMAP Access	
Username	name@yourdomain.com
Password	your password
Hostname or incoming mail server	imap.usaboxmail.com
Port	993

Connection security	TLS

SMTP Access	
Username	name@yourdomain.com
Password	your password
Hostname or outgoing mail server	smtp.usaboxmail.com
Port	465 (in case of problems, try port 25 or 587 with STARTTLS option)
Connection security	SSL

In most scenarios, we recommend setting your Incoming mail server to use IMAP over POP .

Simultaneous Connections

In order to maintain a high level of service, we place limits on the number of simultaneous connections that a single
account can perform from a specific IP address.

- IMAP (50 connections allowed)
- POP (10 connections allowed)

This limitation comes into play when a large number of connections are made by the same username.
Users reaching this limit, will receive an error message in your email client.

Online URL: https://help.usaboxmail.com/article/email-settings-for-pop-imap-and-smtp.html